



Thames Valley DSB - Parent Portal

The TVDSB Parent Portal is used to provide parents with information about their child's education as well as to seek input and authorization for various items. This method of collecting information will familiarize parents with the contents of the Parent Portal for future use, streamlines the collection of information and assists schools in reducing the use of paper.

In July, parents will receive an email directing them to create TVDSB Parent Portal account and to authorize the following information:

- Student Information Sheet
- Emergency Contact List
- Parental Consents for Release of Student Information
- Computer Use Agreement

In order to access the TVDSB Parent Portal, parents/guardians must provide an email address to the school. Each parent/guardian must have their own unique email address.

To create an account for the TVDSB Parent Portal **(after receiving the email communication in July)**:

Navigate to www.tvdsb.ca/parentportal

The screenshot shows the TVDSB Parent Portal login page. At the top, there is a banner with the TVDSB logo and the text "PARENT PORTAL". Below the banner, there is a red-bordered box containing the text "Watch a short video on creating your account for the first time." and a video player icon. To the right of this box is a callout box that says "An online tutorial video is available to assist with the process." with an arrow pointing to the video player icon. Below the banner, there is a paragraph of text: "Questions regarding the portal should first be directed to your child's school. If you are having issues creating an account please contact the school at that time." The main content area is titled "TVDSB Parent Portal Login". It contains a question "Do you have a TVDSB Parent Portal account?" with two radio button options: "No, I do not have a Parent Portal Account" (selected) and "Yes, I have an account:". A red circle with the number "1" and an arrow points to the "No" option. Below the question, there are input fields for "Primary Email Address:" and "Password:". There is also a "Remember Me" checkbox. Below the input fields, there is a link that says "I have forgotten my password". At the bottom of the form is a large dark blue button labeled "Proceed". A red circle with the number "2" and an arrow points to the "Proceed" button. At the very bottom of the page, there are three social media icons: Facebook, Twitter, and YouTube.

After clicking 'Proceed', you will be taken to another page that will ask you to enter the email address that you have provided to the school. You will then receive a system generated email with instructions to set up your TVDSB Parent Portal Account.